

## Annual Water Quality Report Certification Form

**Water System Name:** TOWN OF DICKINSON \_\_\_\_\_

**Public Water Supply ID #:** NY0301696, NY0322835, NY0311221 (WD 1, 4, 5)

The community water system named above hereby confirms that its Annual Water Quality Report (AWQR) has been distributed to customers and appropriate notices of availability have been given. Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the health department.

**Certified by:** Name: Matt Fitzpatrick \_\_\_\_\_  
Title: Water Operator \_\_\_\_\_  
Phone #: 607-743-1746 \_\_\_\_\_ Date: 5-9-25 \_\_\_\_\_

**Please indicate how your report was distributed to your customers:**

- ☒ AWQR was distributed to bill-paying customers by mail.
- ☐ AWQR was distributed by other direct delivery method(s) (check all that apply)
- ☐ Hand delivered.
  - ☐ Published in local paper (i.e., *Penny Saver*) that was directly delivered or mailed to all bill-paying customers.
  - ☐ Published in local municipal newsletter that was directly delivered or mailed.
  - ☐ Mailed a notification that AWQR is available on a public website via a direct URL
  - ☐ Emailed with a message containing a direct URL link to the AWQR
  - ☐ Emailed with AWQR sent as an attachment to the email
  - ☐ Emailed with AWQR sent as an embedded image in the email
  - ☐ Additional electronic delivery that meets "otherwise directly deliver" requirement
  - ☐ Other (please specify) \_\_\_\_\_
- ☐ System does not have bill-paying customers.
- ☐ For systems serving at least 100,000 persons: in addition to direct delivery to bill-paying customer the AWQR was posted on a publicly-accessible website at www.\_\_\_\_\_

Please indicate what "Good Faith" efforts were used to reach non-bill paying consumers (check all that apply).

- ☒ Posting the Annual Water Quality Report on the Internet at <https://townofdickinson.com>
- ☐ Mailing the Annual Water Quality Report to postal patrons within the service area
- ☐ Advertising the availability of the Annual Water Quality Report in the news media
- ☐ Publication of the Annual Water Quality Report in a local newspaper
- ☐ Posting the Annual Water Quality Report in public places (attach a list of locations)
- ☐ Delivery of multiple copies to single-bill addresses serving several persons such as: apartments, businesses, and large private employers
- ☐ Delivery to community organizations
- ☒ Other (please specify) Town Hall Office \_\_\_\_\_

# Annual Water Quality Report

## Annual Water Quality Report for 2024

**Binghamton Water Department**

**Binghamton, New York 13903**

**Public Water Supply ID# NY0301651**

### INTRODUCTION

In compliance with State and Federal regulations the BINGHAMTON WATER DEPARTMENT issues an annual report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and of the need to protect our drinking water sources. In 2024, we conducted tests for over 140 contaminants for each of our two sources. Our primary source is the Susquehanna River and our back-up source is a well. Water produced from both sources was below maximum contaminant levels for all monitored constituents. Monitoring samples taken from the distribution system were in compliance with State standards. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions concerning this report or your drinking water, please contact the **Water Department at (607) 772-7210 during normal business hours**. We want you to be informed about your drinking water and we would be happy to discuss any drinking water issues with you by phone or in person.

### WHERE DOES OUR WATER COME FROM?

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants, inorganic contaminants, pesticides and herbicides, organic chemical contaminants and radioactive contaminants. In order to ensure that tap water is safe to drink, the State of New York and the Environmental Protection Agency prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Health Department and Food and Drug Administration regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

Our primary source of water is the Susquehanna River, from which water is withdrawn and treated at a modern, recently renovated water filtration facility. We also have a back-up groundwater supply: a well of relatively small capacity compared to our normal water demand. The well is typically exercised 8 hours per week, and thus supplies less than one-half of one percent of our water. Water pumped from the well is chlorinated before entering the water distribution system.

The New York State Department of Health has completed a source water assessment for this system, based on available information. Possible and actual threats to this drinking water source were evaluated. The state source water assessment includes a susceptibility rating based on the risk posed by each potential source of contamination and how easily contaminants can impact the water at the intake. The susceptibility rating is an estimate of the potential for contamination of the source water. It does not mean that the water delivered to consumers is, or will become, contaminated. See section "Are there contaminants in our drinking water?" for a list of the contaminants that have been detected. While nitrate and other inorganic contaminants were detected in our surface and ground water source, it should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants from natural sources. The presence of contaminants does not necessarily indicate that the water poses a health risk.

### **SURFACE WATER ASSESSMENT (SUSQUEHANNA RIVER)**

A surface water assessment found an elevated susceptibility to microbial contamination for this source of drinking water. The amount of pastureland in the assessment area results in a high potential for protozoa contamination. While there are some facilities present, permitted discharges do not likely represent an important threat to source water quality based on their density in the assessment area. In addition, it appears that the total amount of wastewater discharged to surface water in this assessment area is high enough to further raise the potential for contamination, particularly for protozoa. There is not any likely contamination threats associated with other discrete contaminant sources, even though discharge contaminants from some facilities were found in low densities. Finally, it should be noted that relatively high flow velocities (*i.e.* spring floods) make river drinking water supplies highly sensitive to existing and new sources of microbial contamination.

### **GROUND WATER ASSESSMENT (OLMSTEAD WELL)**

A ground water assessment has rated the Olmstead Well as having a high susceptibility to nitrate and microbial contamination, specifically enteric bacteria, enteric viruses and protozoa. These ratings are due primarily to the proximity of the well to permitted discharge facilities (industrial/commercial and municipal facilities that discharge wastewater into the environment and are regulated by the state and/or federal government) and private sewage disposal, septic systems and agricultural activities in the upstream area. The well is also rated highly susceptible to chemical contaminants because of several contaminant sources identified in the assessment area and a history of low-level chemical contamination, specifically organic compounds. These ratings are also warranted because the well is relatively shallow and draws from an unconfined productive aquifer that may not provide adequate protection from potential contamination. Please note that as stated above, the Olmstead Well contributes a very limited amount of water to the total amount used in the system. While the source water assessment rates our surface water and ground water sources as being moderately to highly susceptible to microbial contamination, please note that our water is disinfected to ensure that the finished water delivered into your home meets New York State's drinking water standards for microbial contamination.

County and state health departments will use this information to direct future source water protection activities. These may include water quality monitoring, resource management, planning, and education programs.

## FACTS AND FIGURES

Our water system serves 44,564 people through 13,681 service connections in the City, and wholesales water to parts of the Towns of Binghamton, Dickinson, and Vestal. The total amount of water pumped out of our production facilities in 2024 was 1,473,201,700 Gallons. The daily average for the year was 4.036 million gallons per day with our highest daily production being 6,719,600 gallons pumped on January 6<sup>th</sup>. The amount of water billed to all customers was 1,185,928,568 gallons. We attribute the remaining 287,273,132 gallons of water used by the city for firefighting, parks, non-revenue miscellaneous usage, pools and street flushing, a biannual hydrant flushing / flow testing program, and water main breaks and leakage. In 2024, the minimum combined water / sewer bill was \$89.75 three times a year. This provides 3,740 gallons of water and sewer usage.

## ARE THERE CONTAMINANTS IN OUR DRINKING WATER?

As the State regulations require, we routinely test your drinking water for numerous contaminants. The contaminants included are: total coliform bacteria (for microbiological quality), turbidity, inorganic group compounds, nitrate, nitrite, lead and copper, volatile organic compounds, total trihalomethanes, haloacetic acids, synthetic organic compounds, and miscellaneous chemical compounds. The contaminants detected in your drinking water are included in the **Table of Detected Contaminants**.

During 2024, the Binghamton Water Plant performed 742 (600 required by regulations) microbiological tests for coliform in the distribution system. There were no microbiological standard violations. Over 140 other contaminants were tested for during the year with the majority **not being detected**. A complete listing of contaminants we tested for during 2024 is available for inspection at the Water Plant during normal business hours. In the **Table of Detected Contaminants** is a listing of detected contaminants. All have concentrations below the state regulated maximum contaminant level (MCL).

The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, could be more than one year old.

It should be noted that all drinking water, including bottled drinking water, might be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791, or the Broome County Health Department at (607) 778-2887. Also, the National Sanitation Foundation is a nongovernmental source of free information on water quality issues, with a toll-free consumer hotline at (877) 8NSF-HELP.

## DEFINITIONS OF TERMS USED IN TABLE

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant residual that is allowed in drinking water.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

**Action Level (AL):** The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Non-Detectable (ND):** Laboratory analysis indicates that the constituent is not present.

**Nephelometric Turbidity Unit (NTU):** Turbidity is a measure of the clarity of the water. We use this test as an indication of the effectiveness of the filtration system as a whole. State regulations in force during 2014 require that our effluent (water leaving the plant) is always below 1.0 NTU, and 95% of the turbidity samples collected from our individual filters must have measurements below 0.3 NTU. These samples from the filters are collected every fifteen minutes utilizing our SCADA system and turbidity monitors located at each filter. Turbidity in excess of 5 NTU is just noticeable to the average person.

**Milligrams per liter (mg/L):** Corresponds to one part of liquid in one million parts of liquid (parts per million — ppm).

**Micrograms per liter (µg/L):** Corresponds to one part of liquid in one billion parts of liquid (parts per billion — ppb).

**Picocuries per liter (pCi/L):** A measure of the radioactivity in water.

**Locational Running Annual Average (LRAA):** The average result of four consecutive quarterly compliance chemical testing series at any one location.

## Table of Detected Contaminants

| Contaminant                  | Violation | Date<br>(Last<br>Tested) | Level<br>Detected<br>(Range) | Unit | MCLG | Regulatory<br>Limit<br>MCL | Likely Source of<br>Contaminant |
|------------------------------|-----------|--------------------------|------------------------------|------|------|----------------------------|---------------------------------|
| Microbiological Contaminants |           |                          |                              |      |      |                            |                                 |

|                                 |                               |    |                          |                        |      |     |                     |   |
|---------------------------------|-------------------------------|----|--------------------------|------------------------|------|-----|---------------------|---|
| <b>Coliform Bacteria</b>        | <b>Dist. System</b>           | No | Daily                    | Negative               | N/A  | 0   | Any Positive Sample | Naturally present in the environment.   |
| <b>Inorganics</b>               |                               |    |                          |                        |      |     |                     |   |
| <b>Barium</b>                   | <b>Plant Well</b>             | No | 8/16/2023<br>1/6/2021    | 0.0166<br>0.0616       | µg/L | 2   | 2                   | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits.                                     |
| <b>Fluoride</b>                 | <b>Plant Well</b>             | No | Daily<br>1/19/21         | (0.10 – 0.88)<br>0.170 | mg/L | 1.0 | 2.2                 | Erosion of natural deposits; Water additive that promotes strong teeth; Discharge from fertilizer and aluminum factories.       |
| <b>Nitrate</b>                  | <b>Plant Well</b>             | No | 12/19/2024<br>12/19/2024 | 0.55<br>2.4            | mg/L | 10  | 10                  | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.                                    |
| <b>Sodium</b>                   | <b>Plant Well<sup>1</sup></b> | No | 6/2/2017<br>6/5/2024     | 18.4<br>111            | mg/L | N/A | None                | Naturally occurring; Road salt; Water softeners; Animal waste.  |
| <b>Emerging Contaminants</b>    |                               |    |                          |                        |      |     |                     |   |
| <b>1,4-Dioxane</b>              | <b>Plant Well</b>             | No | Yearly                   | ND<br>0.026            | µg/L | N/A | 1.0                 | Released into the environment from commercial and industrial sources and is associated with inactive and hazardous waste sites. |
| <b>PFOS</b>                     | <b>Plant Well</b>             | No | Quarterly                | ND – 1.9<br>5.0 – 7.0  | ng/L | N/A | 10                  | Released into the environment from widespread use in commercial and industrial applications.                                    |
| <b>PFOA</b>                     | <b>Plant Well</b>             | No | Quarterly                | ND – 1.9<br>3.0 – 6.5  | ng/L | N/A | 10                  | Released into the environment from widespread use in commercial and industrial applications.                                    |
| <b>Disinfection By Products</b> |                               |    |                          |                        |      |     |                     |   |

|  |  |    |  |                                     |                   |     |                 |   |
|--|--|----|--|-------------------------------------|-------------------|-----|-----------------|---|
| <b>Total Organic Carbon (TOC)</b>        |  | No | Monthly Raw Fin                              | 1.4 – 3.6<br><1.0 – 2.4             | mg/L              | N/A | 35%             | Naturally present in the environment. Precursor to disinfection by products.  |
| <b>TOC Percent removal</b>               |  | No | Monthly totals                               | 31.4 – 72.2                         | 49.96% yearly avg | N/A | 35% Yearly Avg. | Greater or equal to 35% removal.  |
| <b>Total Trihalomethanes<sup>1</sup></b> | <b>Distribution System</b>                               | No | Quarterly                                    | 39.1 (4.6 – 83.7)                   | µg/L              | N/A | 80              | By-product of drinking water chlorination needed to kill harmful organisms. TTHMs are formed when source water contains organic matter. |
| <b>Haloacetic Acids<sup>2</sup></b>      | <b>Distribution System</b>                               | No | Quarterly                                    | 16.8 (2.0 – 33.4)                   | µg/L              | N/A | 60              | By-product of drinking water disinfection needed to kill harmful organisms.   |
| <b>Chlorite</b>                          | <b>In House 2023 Plant Distribution System 2024 Well</b> | No | Daily Lo/Hi<br>Yearly<br>Quarterly<br>Yearly | 0.012 – 0.468<br>97.4<br><10<br><10 | mg/L<br>µg/L      | N/A | 1.0<br>10       | By-product of drinking water disinfection at treatment plants using chlorine dioxide.   |
| <b>Chlorine Dioxide</b>                  | <b>Plant Average Daily High</b>                          | No | Average 7/31/2023                            | 0.094<br>.279                       | mg/L              | N/A | 0.8             | Chemical used in taste and odor control at the Water Filtration Plant.  |
| <b>Sodium Hypochlorite Distribution</b>  | <b>Running Annual Average Daily High</b>                 | No | Average 09/12/2024                           | 1.105<br>1.86                       | mg/L              | N/A | 4.0             | Water additive used to control microbes.  |

#### Radiological

|                    |                   |    |           |                |       |   |    |   |
|--------------------|-------------------|----|-----------|----------------|-------|---|----|---|
| <b>Uranium</b>     | <b>Plant Well</b> | No | 4/27/2022 | 0.262<br>0.262 | µg/L  | 0 | 15 | Erosion of natural deposits.                      |
| <b>Gross Alpha</b> | <b>Plant Well</b> | No | 4/27/2022 | 1.66<br>2.58   | pCi/L | 0 | 15 | Erosion of natural deposits.                      |
| <b>Gross Beta</b>  | <b>Plant Well</b> | No | 4/27/2022 | 1.97<br>1.78   | pCi/L | 0 | 50 | Decay of natural deposits and man-made emissions. |
| <b>Radium 226</b>  | <b>Plant Well</b> | No | 4/27/2022 | .503<br>.872   | pCi/L | 0 | 5  | Erosion of natural deposits.                      |
| <b>Radium 228</b>  | <b>Plant Well</b> | No | 4/27/22   | 0.789<br>0.851 | pCi/L | 0 | 5  |   |

## Health Effects

**Total Coliform Bacteria** — Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution.

**Barium** — Some people who drink water containing barium in excess of the MCL over many years could experience an increase in their blood pressure.

**Fluoride** — Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Children may get mottled teeth.

**Nitrate** — Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated, may die. Symptoms include shortness of breath and blue-baby syndrome.

**Sodium** — Water containing more than 20 mg/L of sodium should not be used for drinking by people on severely restricted sodium diets. Water containing more than 270 mg/L of sodium should not be used for drinking by people on moderately restricted sodium diets.

**1,4 Dioxane** — Laboratory studies show that 1,4-dioxane caused liver cancer in animals exposed at high levels throughout their lifetime. Whether 1,4-dioxane causes cancer in humans is unknown. The United States Environmental Protection Agency considers 1,4-dioxane as likely to be carcinogenic to humans based upon studies of animals exposed to high levels of this chemical over their entire lifetimes.

**PFOS** — PFOS caused a range of health effects when studied in animals at high exposure levels. The most consistent findings were effects on the liver and immune system and impaired fetal growth and development. Studies of high-level exposures to PFOS in people provide evidence that some of the health effects seen in animals may also occur in humans. The United States Environmental Protection Agency considers PFOS as having suggestive evidence for causing cancer based on studies of lifetime exposure to high levels of PFOS in animals.

**PFOA** — PFOA caused a range of health effects when studied in animals at high exposure levels. The most consistent findings were effects on the liver and immune system and impaired fetal growth and development. Studies of high-level exposures to PFOA in people provide evidence that some of the health effects seen in animals may also occur in humans. The United States Environmental Protection Agency considers PFOA as having suggestive evidence for causing cancer based on studies of lifetime exposure to high levels of PFOA in animals.

**Total Organic Carbon** — Total organic carbon (TOC) has no health effects. However, total organic carbon provides a medium for the formation of disinfection byproducts. These byproducts include trihalomethanes (THMs) and haloacetic acids (HAAs). Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.

**Total Trihalomethanes TTHMs** — Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

**Haloacetic Acids HAAs** — Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

**Chlorite** — Some infants and young children who drink water containing chlorite in excess of the MCL could experience nervous system effects. Similar effects may occur in fetuses of pregnant women who drink water containing chlorite in excess of the MCL. Some people may experience anemia.

**Chlorine Dioxide** — Some infants and young children who drink water containing chlorine dioxide in excess of the MRDL could experience nervous system effects. Similar effects may occur in fetuses of pregnant women who drink water containing chlorine dioxide in excess of the MRDL. Some people may experience anemia.

**Sodium Hypochlorite** — Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink water containing chlorine well in excess of the MRDL could experience stomach discomfort.

**Uranium** — Some people who drink water containing uranium in excess of the MCL over many years may have an increased risk of getting cancer.

**Gross Alpha** — Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.

**Gross Beta** — Certain materials are radioactive and may emit forms of radiation known as photons and beta radiation. Some people who drink water containing beta and photon emitters in excess of the MCL over many years may have an increased risk of getting cancer.



**Radium 226/228** — Some people who drink water containing radium 226 or 228 in excess of the MCL over many years may have an increased risk of getting cancer.

#### \*Notes

- 1 — This level represents the highest locational running annual average and the range of the following contaminants: Chloroform, Bromodichloromethane, Dibromochloromethane & Bromoform.
- 2 — This level represents the highest locational running annual average and the range of the following contaminants: Monochloroacetic Acid, Monobromoacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid & Dibromoacetic Acid.

## UNREGULATED CONTAMINANT MONITORING

The 1996 amendments to the Safe Drinking Water Act (SDWA) require that once every five years, the U.S. Environmental Protection Agency (EPA) issue a new list of no more than 30 unregulated contaminants monitored by public water systems (PWSs). The Unregulated Contaminant Monitoring Rule (UCMR) provides EPA and other interested parties with scientifically valid data on the occurrence of contaminants in drinking water. Unregulated contaminants are those that don't yet have a drinking water standard set by US EPA. The purpose of monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard.

The following unregulated contaminants were detected in our water system during 2024:

| Contaminant                 | Level Detected | Unit Measurement | Likely Source of Contamination  |
|-----------------------------|----------------|------------------|---|
| <b>Total Organic Carbon</b> | 1.0 – 3.60     | mg/L             | Naturally occurring. Tested as a precursor of disinfection byproducts.      |
| <b>Bromide</b>              | ND – 0.026     | mg/L             | Naturally occurring. Tested as a precursor of disinfection byproducts.      |
| <b>Haloacetic Acids*</b>    | 5.80 – 41.1    | µg/L             | By-product of drinking water disinfection needed to kill harmful organisms. |
| <b>Manganese</b>            | 0.0093 – 0.074 | mg/L             | Source is erosion of natural deposits.                                      |

\* These levels represent the total levels of the following contaminants: Monochloroacetic Acid, Monobromoacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid, Dibromoacetic Acid, Bromochloroacetic Acid, Bromdichloroacetic Acid, Chlorodibromoacetic Acid, Tribromoacetic Acid.

## Unregulated Perfluoroalkyl Substances

| Contaminant                                | Violation (Yes/No) | Date of Sample | Level Detected | Unit Measurement | MCLG or Health Advisory Level <sup>1,2</sup> |
|--|--------------------|----------------|----------------|------------------|--|
| <b>Perfluorobutenesulfonic Acid (pfbs)</b> | No                 | 12/04/2024     | 2.8            | ng/L             | 2,000 ng/L                                   |

|                                       |    |            |     |      |    |
|---------------------------------------|----|------------|-----|------|----|
| <b>Perfluorohexanoic Acid (pfhxa)</b> | No | 03/27/2024 | 3.3 | ng/L | na |
|---------------------------------------|----|------------|-----|------|----|

**\*Notes**

- 1 — USEPA Health Advisory Levels identify the concentration of a contaminant in drinking water at which adverse health effects and/or aesthetic effects are not anticipated to occur over specific exposure durations. Health Advisory Levels are not to be construed as legally enforceable federal standards and are subject to change as new information becomes available.
- 2 — All perfluoroalkyl substances beside PFOA and PFOS, are considered Unspecified Organic Contaminants (UOC) which have an MCL = 0.05 mg/L = 50,000 ng/L

**LEAD AND COPPER**

In 1994, the City of Binghamton conducted a corrosion optimization study to reduce lead and copper levels in your tap water. The report and study were approved by the New York State Department of Health and the City's corrosion control was deemed optimized. Follow up testing in 1996 and 1999 reaffirmed the study's findings. The City of Binghamton has optimized corrosion control treatment and had previously been monitoring on a reduced schedule (once every three years). Over the past 30 years the original sampling list has become a challenge due to people moving or no longer willing to participate in the sampling program. As a result, starting in 2024 the City of Binghamton is required by EPA to move back to a 6-month sampling schedule with an increased number of samples until there is consistent enough participation demonstrating that levels are consistently low enough to move back to a reduced number of samples and sampling frequency.

| 2024 Lead/Copper Results | Violation Yes/No | Date of Sample | Range Results     | 90 <sup>th</sup> tile Results | Unit | MCLG | Reg. Limit 90 <sup>th</sup> tile Action Level |
|--------------------------|------------------|----------------|-------------------|-------------------------------|------|------|---|
| <b>Lead</b>              | No               | 2024           | <0.0010 – 0.0099> | 0.0013                        | mg/L | 0    | 0.010   |
| <b>Copper</b>            | No               | 2024           | <0.0083 – 0.2170> | 0.0921                        | mg/L | 1.3  | 1.3   |

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The City of Binghamton is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing of your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking,

cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact City of Binghamton at (607) 772-7210. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>.

The City was only able to collect 57 of the 60 Lead and Copper samples required due to lack of participation. As some of your neighbors may attest to, we sent out 136 requests and have been going out door to door in an attempt to recreate a viable candidate list of 60 homes that are willing to participate in this sampling program. We were not able to take all lead and copper samples at required locations since some homeowners did not provide property access as requested — we take the health of all City residents seriously and need a broad sample set to ensure we maintain our high-water quality standards. We are looking for additional volunteers to allow us to sample in your home twice a year. If you would like more information, please contact (607) 772-7210.

As a result of the optimization report, other parameters are monitored to ensure that our water quality remained within the guidelines of the study. These parameters are known as Water Quality Parameters. During 2024 we collected samples that pertained to the study, and the results are compiled below.

| Parameter                                | High Level (mg/L) | Low Level (mg/L) | Mean (mg/L) |
|--|-------------------|------------------|-------------|
| Alkalinity (as CaCO <sub>3</sub> )       | 93.8              | 29.2             | 57.5        |
| Specific Conductance                     | 346               | 149              | 244.1       |
| Calcium Hardness (as CaCO <sub>3</sub> ) | 88.1              | 34.5             | 58.2        |
| Orthophosphate (as PO <sub>4</sub> )     | 0.250             | 0.050            | 0.101       |
| PH                                       | 7.80              | 6.90             | 7.35        |
| Temperature                              | 83° F             | 32° F            | 57.5° F     |

## INFORMATION ON THE ADDITION OF FLUORIDE

Our system is one of many in New York State that provides drinking water with a controlled, low level of Fluoride for consumer dental health protection. Fluoride is added to your water by the Water Filtration Plant and is monitored no less than every four hours by water plant operators and laboratory personnel. According to the Center for Disease Control, Fluoride is very effective in preventing cavities when present in drinking water at an optimal range from 0.6 – 0.8 mg / L. During 2023 monitoring showed Fluoride levels in your water were in the optimal range 100% of the time.

## WHAT DOES THIS INFORMATION MEAN?

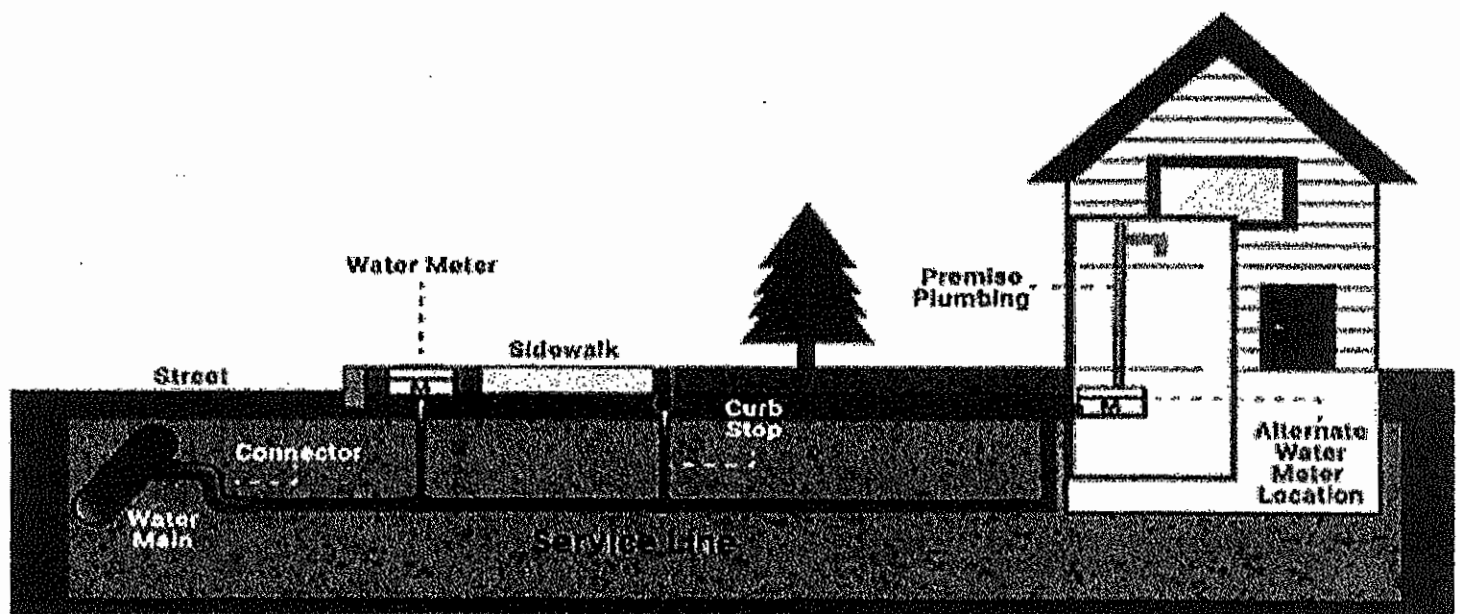
As you can see by the table, our system had Zero MCL violations in 2024. We also learned through our testing that some other contaminants have been detected; however, these contaminants were detected below the level allowed by the State, as indicated in the table.

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavioral problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these health harmful health effects. Adults have increased risk of heart disease, high blood pressure, kidney or nervous system problems. Contact your healthcare provider for more information about your risks.

## WATER SERVICE LINE INVENTORY FOR THE CITY OF BINGHAMTON

Under the 2021 Lead and Copper Rule Revisions (LCRR), the U.S. Environmental Protection Agency (EPA) is requiring water systems to provide customers with specific information about their water service lines.

A service line is the pipe connecting the City water main to a building. A typical configuration of a service line is shown in the figure below. The City of Binghamton owns from the water main to the curb stop, a shutoff valve located in front of the building. The property owns from the curb stop to the building.



**Example of a Service Line.** If any section of the service line is made of lead, the service line is classified as a lead service line.

In response to the updated EPA regulations, the City of Binghamton Water & Sewer Department has been working to create a lead service line inventory for all City properties based on available information. The City needs additional help identifying service lines — please click here to [Let Us Know About Your Water Pipes](#).

A link to the lead service line inventory [can be found here](#). Property owners can use the search function to find their address.

This information is intended to notify consumers of whether the water they are receiving has been delivered through a lead, galvanized requiring replacement (GRR), or lead status unknown service line, and help owners and / or occupants make decisions on what actions to take to reduce their potential exposure to lead in drinking water.

For additional information, residents may contact the Binghamton Water & Sewer Department at (607) 772-7210.

## **IS OUR WATER SYSTEM MEETING OTHER RULES THAT GOVERN OPERATIONS?**

During 2024, our system was in substantial compliance with applicable State and Federal drinking water operating, monitoring and reporting requirements with the exception of Lead and Copper sampling as discussed above. During the period of July – December 2024, we did not complete all monitoring or testing and therefore cannot be sure of the quality of your drinking water during that time. However, based on available samples, the results show the City is in compliance with EPA standards and there is no action that you need to take at this time. We want our customers to be aware of how we are improving our practices to ensure that the city continues to provide you a source of safe and reliable drinking water.

An updated list of sampling locations was submitted in April 2024 as requested by EPA, however not all homeowners provided access for sampling. We are seeking the assistance of City residents for future sampling events to help us stay in compliance and help protect the health of our community.

If you have additional questions about any of the above information, please contact:

- Broome County Department of Health (Broome County DOH) at (607) 778-2847
- A Lead Service Line (LSL) is defined as any portion of pipe that is made of lead which connects the water main to the building inlet. An LSL may be owned by the water system, owned by the property owner, or both. The inventory includes both potable and non-potable SLs within a system. In accordance with the federal Lead and Copper Rule Revisions (LCRR) our system has prepared a lead service line inventory and have made it publicly accessible by going to City Hall, 2<sup>nd</sup> floor where you pay your water bills and / or visiting our website at <https://www.binghamton-ny.gov/government/departments/water-sewer/water-service-line-inventory>.
- Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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## **DO I NEED TO TAKE SPECIAL PRECAUTIONS?**

Some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons undergoing chemotherapy, persons who have undergone organ transplants, people with HIV / AIDS or other immune system disorders, some elderly, and infants can be

particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA / CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800) 426-4791.

## **WHY SAVE WATER AND HOW TO AVOID WASTING IT?**

Although our system has an adequate amount of water to meet present and future demands, there are several reasons why it is important to conserve water:

- Saving water saves energy and some of the costs associated with both of these necessities of life.
- Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems, and water towers.
- Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential firefighting needs are met.

**You** can play a role in conserving water by becoming aware of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. Partial loads waste money. Fill it to capacity prior to each run.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Repair these fixtures and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances, and then check the meter after 15 minutes. If it moved, you have a leak.

## **SYSTEM IMPROVEMENTS**

- The Water Meter Department Cleared 5225 service orders both in the field and office level actions. 583 of them direct meter replacements in addition to meter reading and leak detection services. We have begun increasing the number of radio read water meters including most of our larger buildings and complexes. The Department currently tracks and maintains records for 750 Back Flow Cross Connection devices located in the City of Binghamton and we have several employees certified for back flow testing which take care of our in-house devices.
- The Water Distribution Department replaced 4 hydrants, repaired 15 main breaks replaced 5 water services and over 33 feet of new water main including 9 gate valves and 3 curb stops in addition to standard duties and street

reconstruction projects. We also respond to numerous service calls and many late nights and after hour repairs.

- Our Street utility and reconstruction work included over 2000' of new water main ranging from 6" – 12" diameters. 25 new and replaced water service lines. 20 new fire hydrants. 76 new system gate valves. These replacements help us continue to serve our community for years into the future.

## IN CLOSING

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us to protect our water sources, which are the heart of our community. Please feel free to call the Water Department office for any questions concerning this report or additional information concerning your water.

We also ask for your help in maintaining security at any of our unmanned remote facilities. If you ever have any concerns with vandalism or suspicious behavior around any City of Binghamton Water facility, please call the Water Department at (607) 772-7221 or the Binghamton Police Department at (607) 723-5321.

***Annual Drinking Water Quality Report for 2024***  
***Town of Chenango***  
***1529 NY RT 12***  
***Binghamton, N.Y. 13901***  
***(Public Water Supply NYID# NY0301653 )***

## **INTRODUCTION**

To comply with State regulations, Town of Chenango, will be annually issuing a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Last year, your tap water met all State drinking water health standards. We are proud to report that our system did not violate a maximum contaminant level or any other water quality standard. Last year, we conducted tests for over 80 contaminants. We detected 1 of those contaminants, and only found none of those contaminants at a level higher than the State allows. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact Gregory Burden, Superintendent of Public Works, phone 607-648-4809. We want you to be informed about your drinking water. If you want to learn more, please attend any of our regularly scheduled village board meetings every other Wednesday at 5pm.. The meetings are held in the Town of Chenango Community room @ 1529 NY RT 12, Binghamton, NY 13901.

## **WHERE DOES OUR WATER COME FROM?**

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

The Town has eight ground water wells throughout the Town Listed below are the well names and locations.

Northgate Well - Located near the Northgate Plaza.

Route 12A Well - Located on route 12A.

Maplewood Well (Emergency source) - Located near Chenango Forks School.

Applewood Well - Located near Asbury Drive.

Chenango Heights - Located near Clearview Drive.

Run Acres Well - Located near Pamela Drive.

Pennview Well - Located near Pennview Drive.

Cherry lane Well (Emergency source) - Located near Cherry Lane.



Both Maplewood and Cherry Lane wells are considered emergency sources and cannot be used without Health dept approval. Under normal conditions the Northgate well pumps water simultaneously to the Hillside Drive (150,000 gal.) and Savitch Road (412,000 gal.) storage tanks, the Route 12A well pumps to the Hospital Hill tank (500,000 gal.) and the Poplar Hill tank (218,600), the Maplewood/Applewood well's pump to the Maplewood tank (212,000 gal.), the Chenango Heights well pumps to the Chenango Heights tank (86,000 gal.), the Pennview well pumps to a hydro-pneumatic tank (2,000 gal.), and the Run Acres well pumps to a hydro-pneumatic tank (1,000 gal.). The Northgate and 12A wells are interconnected and each is capable of supplying the other water. It's not uncommon that customers in these districts have more than one source of water during the course of a year. Customers in the Maplewood District receive water from the Applewood well.

Water from all source wells meets or exceeds New York State Part 5 standards for drinking water. Raw water from the Pennview well has an elevated iron content which is treated by filtration through Iron Removal Media, and it is also treated with soda ash to reduce lead and copper leaching. Water from the Maplewood and Applewood wells is treated with a polyphosphate compound to reduce lead and copper leaching. Maplewood well had an MCL violation of 1,4-Dioxane, which caused the Town to switch to Applewood well as a primary source for the Maplewood district in 2021. Water from all the Town wells is disinfected using chlorine for microbiological control. During 2024, none of our systems experienced any water restrictions.

#### AWQR Source Water Assessment Summary

The NYS DOH has completed a source water assessment for this system, based on available information. Possible and actual threats to this drinking water source were evaluated. The state source water assessment includes a susceptibility rating based on the risk posed by each potential source of contamination and how easily contaminants can move through the subsurface to the wells, called the well sensitivity. The susceptibility rating is an estimate of the potential for contamination of the source water, it does not mean that the water delivered to consumers is, or will become contaminated. See section "Are there contaminants in our drinking water?" for a list of the contaminants that have been detected. While nitrate and other inorganic contaminants were detected in our water, it should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants from natural sources. The presence of contaminants does not necessarily indicate that the water poses a health risk.

As mentioned before, our water is derived from six drilled wells. The well sensitivities are high because the subsurface soils allow large volumes of water to move through the aquifer. Unknown sensitivities are applied to wells that are developed in fractured bedrock or aquifers with characteristics not clearly defined. Well sensitivities are also based on whether there are historically elevated levels of chemical or microbial contaminants. The following table lists the sensitivities and rationales for each well in the Chenango Water System.

| WELL NAME        | CHEMICAL SENSITIVITY                         | MICROBIAL SENSITIVITY     |
|------------------|--|---------------------------|
| Northgate        | High – productive aquifer                    | High – productive aquifer |
| Route 12A        | High – productive aquifer                    | High – productive aquifer |
| Maplewood        | High – productive aquifer & nitrate elevated | High – productive aquifer |
| Chenango Heights | High – productive aquifer                    | High – productive aquifer |
| Run Acres        | High – nitrate elevated                      | Unknown – bedrock aquifer |

|          |                           |                           |
|----------|---------------------------|---------------------------|
| Pennview | Unknown – unknown aquifer | Unknown – unknown aquifer |
|----------|---------------------------|---------------------------|

Potential contaminant sources are then evaluated and given a contaminant prevalence rating. Areas without public sewers, such as Maplewood and Run Acres have a higher prevalence rating for microbials and nitrate than areas with public sewers because numerous private sewage disposal systems increase the potential for those types of contaminants. More urban areas are likely to have higher prevalence ratings of commercial and industrial contaminants such as petroleum products because of the increased presence of gasoline stations such as along Upper Front Street. The source water assessment has rated the Chenango Water System wells as having a low to high susceptibility to microbials, such as enteric bacteria and enteric viruses, and various chemical contaminants as noted in the table below. While significant sources of some types of contamination have not been identified in the assessment area, wells may have been given an elevated susceptibility rating for other chemicals because of higher well sensitivities.

| SUSCEPTIBILITY TABLE      |                |                |                |
|---------------------------|----------------|----------------|----------------|
| CONTAMINANT               | Northgate Well | Route 12A Well | Maplewood Well |
| Cations/Anions (Salts)    | High           | High           | Medium-High    |
| Enteric Bacteria          | High           | High           | High           |
| Enteric Viruses           | High           | High           | High           |
| Halogenated Solvents      | High           | High           | Medium-High    |
| Herbicides/Pesticides     | High           | Medium-High    | Medium-High    |
| Metals                    | High           | High           | Medium-High    |
| Nitrate                   | High           | High           | High           |
| Other Industrial Organics | High           | High           | Medium-High    |
| Petroleum Products        | High           | High           | Medium-High    |
| Protozoa                  | High           | High           | High           |

| SUSCEPTIBILITY TABLE      |               |                |               |
|---------------------------|---------------|----------------|---------------|
| CONTAMINANT               | Chenango Hgts | Run Acres Well | Pennview Well |
| Cations/Anions (Salts)    | Medium-High   | Medium-High    | Low           |
| Enteric Bacteria          | Medium-High   | Medium-High    | Low           |
| Enteric Viruses           | Medium-High   | Medium-High    | Medium High   |
| Halogenated Solvents      | Medium-High   | Medium-High    | Low           |
| Herbicides/Pesticides     | Medium-High   | Medium-High    | Low           |
| Metals                    | Medium-High   | Medium-High    | Low           |
| Nitrate                   | Medium-High   | High           | Low           |
| Other Industrial Organics | Medium-High   | Medium-High    | Low           |
| Petroleum Products        | Medium-High   | Medium-High    | Low           |
| Protozoa                  | Medium-High   | Medium-High    | Low           |

While the source water assessment rates our wells as being low to highly susceptible to microbials, please note that our water is disinfected to ensure that the finished water delivered into your home meets New York State's drinking water standards for microbial contamination.

The Town of Chenango currently has an active wellhead and watershed protection plan in place to ensure drinking water safety and the source water assessment is another tool that can help direct further refinements to the plan. County and state health departments will also use this information to direct future source water protection activities. These may include water quality monitoring, resource management, planning, and education programs. If you would like to receive a hard copy of the assessment please contact the Water Department @ 607-648-4809.

## FACTS AND FIGURES

Our water system serves 9,550 people through 2683 service accounts. The total water produced in 2024 was 52,873,300 cubic feet (395,492,284 gallons). The daily average of water treated and pumped into the distribution system was 144,858 cubic feet (1,083,541 gallons). In 2024, water customers were charged \$17.20 for the first 750 cubic feet of water used and \$1.76 for each additional 100 cubic feet.

## ARE THERE CONTAMINANTS IN OUR DRINKING WATER?

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include: total coliform, turbidity, inorganic compounds, nitrate, nitrite, lead and copper, volatile organic compounds, total trihalomethanes, haloacetic acids, radiological and synthetic organic compounds. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. None of the compounds we analyzed for were detected in your drinking water was above the State MCL in 2024.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791) or the Broome County Health Department at 607-778-3930.

| Table of Detected Contaminants |                  |                |                                  |                  |         |                                  |   |
|--------------------------------|------------------|----------------|----------------------------------|------------------|---------|----------------------------------|---|
| Contaminant                    | Violation Yes/No | Date of Sample | Level Detected (Avg/Max) (Range) | Unit Measurement | MCLG    | Regulatory Limit (MCL, TT or AL) | Likely Source of Contamination  |
| <b>BARIUM</b>                  | No               |                |                                  | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| Pennview                       | No               | 12/24          | 0.179                            | mg/l             | 2 mg/l  | 2 mg/l                           | Discharge of drilling waste; Discharge from metal Refineries; Erosion of Natural deposits.        |
| Northgate                      | No               | 12/24          | 0.0948                           | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| Chen. Heights                  | No               | 12/24          | 0.0792                           | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| Maplewood                      | No               | 2/21           | 0.0466                           | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| Route 12A                      | No               | 12/24          | 0.0948                           | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| Run Acres                      | No               | 12/24          | 0.0763                           | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| Applewood                      | No               | 12/24          | 0.0532                           | mg/l             | 2 mg/l  | 2 mg/l                           |   |
| <b>ZINC</b>                    | No               |                |                                  | mg/l             | N/A     | 5 mg/l                           |   |
| Chen. Heights                  | No               | 11/15          | 0.01                             | mg/l             | N/A     | 5 mg/l                           | Discharge from petroleum And metal refineries; Erosion of natural deposits; Discharge from mones. |
| Northgate                      | No               | 11/15          | 0.0053                           | mg/l             | N/A     | 5 mg/l                           |   |
| Route 12A                      | No               | 11/15          | 0.009                            | mg/l             | N/A     | 5 mg/l                           |   |
| Pennview                       | No               | 11/15          | 0.0055                           | mg/l             | N/A     | 5 mg/l                           |   |
| Maplewood                      | No               | 11/15          | 0.02                             | mg/l             | N/A     | 5 mg/l                           |   |
| Runacres                       | No               | 11/15          | 0.01                             | mg/l             | N/A     | 5 mg/l                           |   |
| <b>NITRATES</b>                | No               |                |                                  | mg/l             | 10 mg/l | 10 mg/l                          |   |
| Northgate                      | No               | 6/24           | 0.71                             | mg/l             | 10 mg/l | 10 mg/l                          | Runoff from fertilizer use; Leaching from septic tanks; Sewage; Erosion of Natural deposits       |
| Route 12A                      | No               | 6/24           | 1.11                             | mg/l             | 10 mg/l | 10 mg/l                          |   |
| Chen. Heights                  | No               | 6/24           | 0                                | mg/l             | 10 mg/l | 10 mg/l                          |   |
| Run Acres                      | No               | 6/24           | 2.24                             | mg/l             | 10 mg/l | 10 mg/l                          |   |
| Applewood                      | No               | 12/24          | 6.21                             | mg/l             | 10 mg/l | 10 mg/l                          |   |
| Pennview                       | No               | 6/24           | 0                                | mg/l             | 10 mg/l | 10 mg/l                          |   |
| <b>SODIUM</b>                  | No               |                |                                  | mg/l             | N/A     | See health effects               |   |
| Northgate                      | No               | 2/24           | 109                              | mg/l             | N/A     | See health effects               | Naturally occurring; road salt; Water softeners; Animal waste.                                    |
| Run Acres                      | No               | 2/24           | 54.9                             | mg/l             | N/A     | See health effects               |   |
| Applewood                      | No               | 12/24          | 91.5                             | mg/l             | N/A     | See health effects               |   |
| Pennview                       | No               | 2/24           | 111                              | mg/l             | N/A     | See health effects               |   |

|                                 |            |       |                            |             |                 |                    |  |
|---------------------------------|------------|-------|----------------------------|-------------|-----------------|--------------------|--|
| Route 12A                       | No         | 2/24  | 113                        | mg/l        | N/A             | See health effects |  |
| <b>LEAD</b>                     | <b>NO</b>  |       |                            | <b>ug/l</b> | <b>0</b>        | <b>AL=15 ug/l</b>  |  |
| Northgate                       | No         | 9/22  | *1.9<br>(ND-6.8)           | ug/l        |                 |                    | Corrosion of household plumbing systems; Erosion of natural deposits.                            |
| Route 12A                       | No         | 9/22  | *2.9<br>(ND-4.6)           | ug/l        | 0               | AL=15 ug/l         |  |
| Chen. Heights                   | No         | 9/22  | *3.0<br>(ND-5.0)           | ug/l        | 0               | AL=15 ug/l         |  |
| Run Acres                       | No         | 9/22  | *2.5<br>(ND-3.9)           | ug/l        | 0               | AL=15 ug/l         |  |
| Maplewood                       | No         | 7/23  | *13.6<br>(ND-24.9)         | ug/l        | 0               | AL=15 ug/l         |  |
| Pennview                        | No         | 7/23  | *6.7<br>(0.4-9.3)          | ug/l        | 0               | AL=15 ug/l         |  |
| <b>COPPER</b>                   | <b>No</b>  |       |                            | <b>mg/l</b> | <b>1.3 mg/l</b> | <b>AL=1.3 mg/l</b> |  |
| Maplewood                       | No         | 7/23  | *0.195<br>(0.0436-0.209)   | mg/l        | 1.3 mg/l        | AL=1.3 mg/l        |  |
| Pennview                        | No         | 7/23  | *0.115<br>(0.0120-0.125)   | mg/l        | 1.3 mg/l        | AL=1.3 mg/l        |  |
|                                 | No         |       | *0.0945<br>(0.0220-0.0105) | mg/l        | 1.3 mg/l        | AL=1.3 mg/l        |  |
| Northgate                       | No         | 9/22  | *0.119                     | mg/l        | 1.3 mg/l        | AL=1.3 mg/l        |  |
| Route 12A                       | No         | 9/22  | (0.0015-0.145)             |             |                 |                    |  |
| Chen . Heights                  | No         | 9/22  | *0.138<br>(0.0400-0.152)   | mg/l        | 1.3 mg/l        | AL=1.3 mg/l        |  |
|                                 | No         |       | *0.118                     | mg/l        | 1.3 mg/l        | AL=1.3 mg/l        |  |
| Run Acres                       |            | 9/22  | (0.0394-0.124)             |             |                 |                    |  |
| <b>Emerging Contaminants</b>    |            |       |                            |             |                 |                    |  |
| <b>PFOA</b>                     | <b>No</b>  |       |                            | <b>ng/l</b> | <b>N/A</b>      | <b>10 ng/l</b>     |  |
| Applewood                       | No         | 11/24 | 5.67                       | ng/l        | N/A             | 10 ng/l            | (e.g. carpet and cookware). that are resistant to water, Grease or stains. Also used Airfields.  |
| Run Acres                       | No         | 7/24  | 2.39                       | ng/l        | N/A             | 10 ng/l            |  |
| <b>PFOS</b>                     | <b>No</b>  |       |                            | <b>ug/l</b> | <b>N/A</b>      | <b>10 ng/l</b>     |  |
| Applewood                       | No         | 11/24 | 3.07                       | ug/l        | N/A             | 10 ng/l            | Used to make materials (eg carpet and cookware)  |
|                                 | No         |       |                            | ug/l        | N/A             | 10 ng/l            | That are resistant to water grease or stains.  |
| Run Acres                       |            | 9/24  | 2.72                       |             |                 |                    |  |
| <b>1,4 DIOXANE</b>              | <b>Yes</b> |       |                            | <b>ug/l</b> | <b>N/A</b>      | <b>1 ug/l</b>      |  |
| Mpplewood                       | Yes        | 3/21  | 4.74                       | ug/l        | N/A             | 1 ug/l             | Primarily used as a stabilizer For Trichloroethane.  |
| <b>Unregulated Contaminants</b> |            |       |                            |             |                 |                    |  |
| <b>PFHPA</b>                    | <b>No</b>  |       |                            | <b>ng/l</b> | <b>N/A</b>      | <b>50 ug/l</b>     |  |
| Applewood                       | No         | 7/24  | 2.5                        | ng/l        | N/A             | 50 ug/l            | Released in to the enviroment From wide spread use in In commercial and Industrial applications. |
| <b>PFHXS</b>                    | <b>No</b>  |       |                            | <b>ng/l</b> | <b>N/A</b>      | <b>50 ug/l</b>     |  |
| Applewood                       | No         | 11/24 | 2.32                       | ng/l        | N/A             | 50 ug/l            | Released in to the enviroment From wide spread use in In commercial and Industrial applications. |
| <b>PFHXA</b>                    | <b>No</b>  |       |                            | <b>ng/l</b> | <b>N/A</b>      | <b>50 ug/l</b>     |  |
| Applewood                       | No         | 11/24 | 7.03                       | ng/l        | N/A             | 50 ug/l            | Released in to the enviroment  |

|                                |    |       |                      |                     |     |             |   |
|--------------------------------|----|-------|----------------------|---------------------|-----|-------------|---|
|                                |    |       |                      |                     |     |             | From wide spread use in<br>In commercial and<br>Industrial applications |
| PFBS                           | No |       |                      | ng/l                | N/A | 2000 ng/l   |   |
| Applewood                      | No | 11/24 | 3.07                 | ng/l                | N/A | 2000 ng/l   | Released in to the enviroment   |
| Northgate                      | No | 7/24  | 2.87                 | ng/l                | N/A | 2000 ng/l   | From wide spread use in<br>Commercial applications.                     |
| Radioactive<br>Contaminants    |    |       |                      |                     |     |             |   |
| Gross Alpha                    | No |       |                      | pCi/l               | 15  | 0           |   |
| Route 12A                      | No | 10/17 | 1.09                 | pCi/l               | 15  | 0           | Erosion of Natural deposits.  |
| Northgate                      | No | 10/17 | 1.54                 | pCi/l               | 15  | 0           |   |
| Pennview                       | No | 10/17 | 1.25                 | pCi/l               | 15  | 0           |   |
| Run Acres                      | No | 10/17 | 0.171                | pCi/l               | 15  | 0           |   |
| Chen. Heights                  | No | 10/17 | 1.26                 | pCi/l               | 15  | 0           |   |
| Run Acres                      | No | 4/23  | 0.872                | pCi/l               | 15  | 0           |   |
| Radium-226                     | No |       |                      | pCi/l               | 5   | 0           |   |
| Route 12A                      | No | 10/17 | 0.0599               | pCi/l               | 5   | 0           | Erosion of natural deposits.  |
| Chen. Heights                  | No | 10/17 | 0.245                | pCi/l               | 5   | 0           |   |
| Pennview                       | No | 10/17 | 0.169                | pCi/l               | 5   | 0           |   |
| Run Acres                      | No | 10/17 | 0.563                | pCi/l               | 5   | 0           |   |
| Northgate                      | No | 10/17 | 0.529                | pCi/l               | 5   | 0           |   |
| Applewood                      | No | 4/23  | 0.081                | pCi/l               | 5   | 0           |   |
| Radium-228                     | No |       |                      | pCi/l               | 5   | 0           |   |
| Route 12A                      | No | 10/17 | 0.179                | pCi/l               | 5   | 0           | Erosion of natural deposits.  |
| Pennview                       | No | 10/17 | 0.46                 | pCi/l               | 5   | 0           |   |
| Run Acres                      | No | 10/17 | ND                   | pCi/l               | 5   | 0           |   |
| Chen. Heights                  | No | 10/17 | 0.147                | pCi/l               | 5   | 0           |   |
| Northgate                      | No | 10/17 | 0.353                | pCi/l               | 5   | 0           |   |
| Applewood                      | No | 4/23  | 0.496                | pCi/l               | 5   | 0           |   |
| Disinfection<br>Byproducts     |    |       |                      |                     |     |             |   |
| ** Total Haloacetic Acids      | No |       |                      | ug/l                | N/A | 60          |   |
| Applewood                      | No | 8/24  | 0                    | ug/l                | N/A | 60          | Byproduct of drinking water<br>chlorination.                            |
| Pennview                       | No | 8/24  | 3                    | ug/l                | N/A | 60          |   |
| Route 12A                      | No | 8/24  | 4.9                  | ug/l                | N/A | 60          |   |
| Chen. Heights                  | No | 8/24  | 0                    | ug/l                | N/A | 60          |   |
| Run Acres                      | No | 8/24  | 0                    | ug/l                | N/A | 60          |   |
| Northgate                      | No | 8/24  | 0                    | ug/l                | N/A | 60          |   |
| *** Total Trihalomethanes      | No |       |                      | ug/l                | N/A | 80          |   |
| Route 12A                      | No | 8/24  | 24.6                 | ug/l                | N/A | 80          | Byproduct of drinking water<br>chlorination.                            |
| Applewood                      | No | 8/24  | 0.6                  | ug/l                | N/A | 80          |   |
| Chen. Heights                  | No | 8/24  | 0                    | ug/l                | N/A | 80          |   |
| Run Acres                      | No | 8/24  | 11.2                 | ug/l                | N/A | 80          |   |
| Pennview                       | No | 8/24  | 17.5                 | ug/l                | N/A | 80          |   |
| Northgate                      | No | 8/24  | 9.6                  | ug/l                | N/A | 80          |   |
| Applewood/<br>Maplewood wells. |    |       |                      |                     |     |             |   |
| Parameter                      |    |       | High Level<br>(mg/l) | Low Level<br>(mg/l) |     | Mean (mg/L) |   |
| Alkalinity                     |    |       | 214                  | 150                 |     | 182         |   |
| Specific Conductance           |    |       | 966                  | 635                 |     | 800.5       |   |
| Calcium Hardness as<br>(CaCO3) |    |       | 244                  | 134                 |     | 189         |   |
| Orthophosphate as (PO4)        |    |       | 0.104                | 0.035               |     | 0.0695      |   |
| PH                             |    |       | 7.58                 | 7.37                |     | 7.48        |   |

**NOTES:**

1) USEPA Health Advisory Levels identify the concentration of a contaminant in drinking water at which adverse health effects and/or aesthetic effects are not anticipated to occur over specific exposure durations. Health Advisory Levels are not to be construed as legally enforceable federal standards and are subject to change as new information becomes available.

2) All perfluoroalkyl substances, besides PFOA and PFOS, are considered Unspecified Organic Contaminants (UOC) which have an MCL = 0.05 mg/L = 50,000 ng/L.

As a result of an optimization report, other parameters are monitored in the Maplewood District. During 2024, 24 samples were collected and the results are in the above section marked Applewood/Maplewood wells.

\* – The level presented is the 90th percentile of the 45 sites tested. A percentile is a value on a scale of 100 that indicates the percent measurements that is equal to or below it. The 90<sup>th</sup> percentile is equal to or greater than 90% of the lead and copper values detected at your water system. In this case, the required samples were collected at your water system and the 90<sup>th</sup> percentile was marked with an asterisk.

\*\* – This level represents the total of the following contaminants: Monochloroacetic Acids.

\*\*\* – This level represents the total of the following contaminants: Chloroform, bromodichloromethane, dibromochloromethane, bromoform.

**Sodium Health Effects:** Water containing more than 20 mg/l of sodium should not be used for drinking water by people on severely restricted sodium diets. Water containing more than 270 mg/l of sodium should not be used for drinking by people on a moderately restricted sodium diet.

#### **Definitions:**

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

**Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Level 1 Assessment:** A Level 1 assessment is an evaluation of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A Level 2 assessment is an evaluation of the water system to identify potential problems and determine, if possible, why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**Non-Detects (ND):** Laboratory analysis indicates that the constituent is not present.

**Nephelometric Turbidity Unit (NTU):** A measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**Milligrams per liter (mg/l):** Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

**Micrograms per liter (ug/l):** Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

**Nanograms per liter (ng/l):** Corresponds to one part of liquid to one trillion parts of liquid (parts per trillion - ppt).

**Picograms per liter (pg/l):** Corresponds to one part per of liquid to one quadrillion parts of liquid (parts per quadrillion – ppq).

**Picocuries per liter (pCi/L)**: A measure of the radioactivity in water.

**Millirems per year (mrem/yr)**: A measure of radiation absorbed by the body.

**Million Fibers per Liter (MFL)**: A measure of the presence of asbestos fibers that are longer than 10 micrometers.

## **WHAT DOES THIS INFORMATION MEAN?**

As you can see by the table, our system had no violations in 2024. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below the level allowed by the State.

As We are required to provide the following information on lead in drinking water:

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Town of Chenango is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact the Town of Chenango at 607-648-4809 ext 7. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

As you can see by the table, our system had no violations, but we have learned through our testing that some contaminants have been detected; however, these contaminants were detected below New York State requirements. Although nitrate was detected below the MCL, it was detected at 6.21 mg/l in the Applewood Well location which is greater than one-half of the MCL. Therefore, we are required to present the following information on nitrate in drinking water:

“Nitrate in drinking water at levels above 10 mg/l is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.”

## **IS OUR WATER SYSTEM MEETING OTHER RULES THAT GOVERN OPERATIONS?**

During 2024, our system was in compliance with applicable State drinking water operating, monitoring and reporting requirements. In the Northgate Water District, the SOC sampling requirement was not met due to lab error. The testing was redone in January of 2025 with no violations.

## **INFORMATION ON LEAD SERVICE LINE INVENTORY**

A Lead Service Line (LSL) is defined as any portion of pipe that is made of lead which connects the water main to the building inlet. An LSL may be owned by the water system, owned by the property owner, or both. The inventory includes both potable and non-potable SLs within a system. In accordance with the federal Lead and Copper Rule Revisions (LCRR) our system has prepared a lead service line inventory and have made it publicly accessible by visiting our website at: [www.townofchenango.com](http://www.townofchenango.com).

## **DO I NEED TO TAKE SPECIAL PRECAUTIONS?**

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

## **INFORMATION ON UNREGULATED CONTAMINANTS**

In 2024, we were required to collect and analyze drinking water samples for the following unregulated contaminants: perfluorobutanesulfonic Acid (PFBS) from EPA method 533, Perfluorohexanoic Acid (PFHXA), from EPA method 533, Perfluoropentanoic Acid (PFPEA) from EPA method 533 and Hexafluoropropylene Oxide dimer Acid (HFPO-DA) from EPA method 533. You may obtain the monitoring results by calling Town of Chenango Water at 607-649-4809 ext7.

## **INFORMATION FOR NON-ENGLISH SPEAKING RESIDENTS**

### **Spanish**

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo ó hable con alguien que lo entienda bien.

## **WHY SAVE WATER AND HOW TO AVOID WASTING IT?**

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

- ◆ Saving water saves energy and some of the costs associated with both of these necessities of life;
- ◆ Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and
- ◆ Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential firefighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:



- ◆ Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- ◆ Turn off the tap when brushing your teeth.
- ◆ Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- ◆ Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.
- ◆ Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances, then check the meter after 15 minutes. If it moved, you have a leak.

## **SYSTEM IMPROVEMENTS**

In 2024, the Town performed a rehabilitation of the Northgate Well. This improvement increased the production in the well. We also installed a new OCV Valve and 2 feet of new piping in the Northgate pump house. This will improve the functionality of the well pump and control water hammer in our piping. In 2025, we plan on installing back up generators at all well locations that currently without. This will minimize or even eliminate the possibility for loss of power at pump houses that provide drinking water to our tanks and your home. Lastly, the Town will be conducting a water study of some or all of the Towns Water pumping, tank storage and distribution systems. The goal with the study is to determine the areas of the Towns Water system that needs improvement, upgrading and or redundancy.

## **CLOSING**

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us protect our water sources, which are the heart of our community. Please call our office if you have questions (607-648-4809).

***Annual Drinking Water Quality Report for 2024 Town of  
Dickinson Water Districts #1, #4, #5***

*Town of Dickinson  
523-531 Old Front Street  
Binghamton, New York 13905  
(Public Water Supply 1D#NY0301696)  
(Public Water Supply 1D#NY0322835)  
(Public Water Supply 1D#NY0311221)*

**INTRODUCTION**

To comply with State regulations, Town of Dickinson, will be annually issuing a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Last year, your tap water met all State drinking water health standards. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact the Town of Dickinson, phone 607-771-0771. We want you to be informed about your drinking water. If you want to learn more, please attend any of our regularly scheduled Town board meetings. The meetings are held at the Town Hall on the 2<sup>nd</sup> Monday of each month at 6 PM.

**WHERE DOES OUR WATER COME FROM?**

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

The Town of Dickinson Water Districts #1, #4, and #5 purchase their water from the Village of Johnson City, which uses groundwater from wells located throughout the Village. See attached Annual Water Quality Report from the Village of Johnson City.

**ARE THERE CONTAMINANTS IN OUR DRINKING WATER?**

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include: total coliform, lead & copper, and disinfection byproducts. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791) or the Broome County Health Department at 607-778-2887.

## **WHAT DOES THIS INFORMATION MEAN?**

As you can see by the table, our system had no violations. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below New York State requirements.

Although our lead levels are well below the Action Level, we are required to present the following information on lead in drinking water:

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The Town of Dickinson is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested: Contact The Town of Dickinson Water Dept. - Matt Fitzpatrick – 607-723-3099. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at

<https://www.epa.gov/safewater/lead>

## **IS OUR WATER SYSTEM MEETING OTHER RULES THAT GOVERN OPERATIONS?**

During 2024, our system was in compliance with applicable State drinking water operating, monitoring and reporting requirements.

## **INFORMATION ON LEAD SERVICE LINE INVENTORY**

A Lead Service Line (LSL) is defined as any portion of pipe that is made of lead which connects the water main to the building inlet. An LSL may be owned by the water system, owned by the property owner, or both. The inventory includes both potable and non-potable SLs within a system. In *accordance with* the federal Lead and Copper Rule Revisions (LCRR) our system has prepared a lead service line inventory and has made it publicly accessible by contacting the town office at 607-723-3099 or visiting our website at:

<https://townofdickinson.com>.

## **DO I NEED TO TAKE SPECIAL PRECAUTIONS?**

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water.

EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium*, *Giardia* and other microbial pathogens are available from the Safe Drinking Water Hotline (800- 426-4791).

## **WHY SAVE WATER AND HOW TO AVOID WASTING IT?**

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

- Saving water saves energy and some of the costs associated with both of these necessities of life.
- Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and
- Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential firefighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your house holds using, and by looking for ways to use less whenever you can. It is not hard to conserve water.

Conservation tips include:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it up and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.

## **CLOSING**

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us protect our water sources, which are the heart of our community. Please call our office if you have questions.

## TABLE OF DETECTED CONTAMINANTS - Dickinson WDs #1, #4 & #5

[illegible]